

DIRECTORY OF SERVICES FOR SURVIVORS OF HUMAN TRAFFICKING

*A Guide to Resources in the
San Francisco Bay Area*



*San Francisco Collaborative
Against Human Trafficking*

January 2010

California law defines human trafficking as “all acts involved in the recruitment, abduction, transport, harboring, transfer, sale or receipt of persons, within national or across international borders, through force, coercion, fraud or deception, to place persons in situations of slavery or slavery like conditions, forced labor or services, such as forced prostitution or sexual services, domestic servitude, bonded sweatshop labor, or other debt bondage.”

*Human Trafficking in California, 2007
- California Alliance to Combat Trafficking and
Slavery Task Force*

Table of Contents

I.	Introduction.....	v
II.	About SFCAHT	vi
III.	Description of Directory.....	vii
IV.	Quick Reference List of Government Agencies..	viii
V.	Alphabetical List of Service Providers.....	1
	Asian Pacific Islander Legal Outreach	1
	Asian Women’s Shelter	3
	BAYSWAN	5
	Because Justice Matters	6
	Catholic Charities, CYO	7
	Center For Gender and Refugee Studies	8
	Donaldina Cameron House	9
	Freedom House	10
	Gum Moon Residence Hall	11
	Jewish Family and Children’s Services	12
	La Raza Centro Legal	13
	Lawyers’ Committee for Civil Rights	14
	The Mary Elizabeth Inn	15
	MISSEY	16
	Newcomers Health Program	17
	Refugee Medical Clinic	18
	The Riley Center, Saint Vincent de Paul Society	19
	SAGE Project, Inc.	20
	San Francisco Mental Health Clients’ Rights Advocates	22
	SDS Hope House Inc.	23

Table of Contents

VI. Alphabetical List of Advocacy Organizations	25
Department on the Status of Women	25
Human Rights Commission	26
Jewish Community Relations Council	27
National Council of Jewish Women	28
Not For Sale	29
San Francisco SAFE, Inc.	30
VII. Local and Regional Coalitions	31
Asian Anti-Trafficking Collaborative	31
Jewish Coalition to End Human Trafficking	32
San Francisco Collaborative Against Human Trafficking	33
South Bay Coalition to End Human Trafficking	34

The *Directory of Services for Survivors of Human Trafficking, 2010* was produced by:

**The San Francisco Department on the Status of Women
and
The San Francisco Human Rights Commission.**

The Directory was printed through the generous support of:



**Mayor
Gavin Newsom**



**District Attorney
Kamala D. Harris**

Organization	South Bay Coalition to End Human Trafficking
Contact Name	Patty Bennet, Advocacy Manager, Next Door Solutions to Domestic Violence
Phone Number	(408) 510-7557
Email	sbcteht@yahoogroups.com
Website	www.sbcteht.com
Mission	The South Bay Coalition to End Human Trafficking upholds a victim-centered approach in its efforts to coordinate resources and strengthen local capacity to respond to trafficking victims and their needs.
Collaborative Membership	The SBCEHT consists of over 30 government and non-governmental organizations in the South Bay. See website for full listing.
Purpose	The South Bay Coalition to End Human Trafficking aims to better address the trafficking concerns in the area and to foster and strengthen collaboration and participation among those living in the San Francisco South Bay region through the following activities: <ul style="list-style-type: none"> • Bring visibility to and increase awareness of human trafficking • Identify and secure human and monetary resources for organizations that serve trafficking survivors and the work of the Coalition • Educate and outreach to community members who can play a significant role in eradicating human trafficking • Build strategic alliances with international human rights organizations • Provide vision for the work on trafficking • Identify human and monetary resources available directly to trafficking survivors • Identify needs and implement trainings for the different actors who work with trafficking survivors (e.g., social and legal service providers and law enforcement).

I. Introduction

Human trafficking is an egregious violation of human rights. San Francisco is known to be one of the top destinations in California for human trafficking because of its ports and airports, rising immigrant population, and large industries that attract forced labor.

Survivors of trafficking have a number of unique needs, such as legal services, language education, job skills training, life skills training, trauma recovery services, and intensive case management.

Though many service providers throughout San Francisco and the Bay Area provide services to survivors of human trafficking, few agencies receive funding specific to their work with trafficked individuals. Thus, it is difficult to fully understand the true scope of the issue and the actual need in the community.

Mayor Gavin Newsom, District Attorney Kamala Harris, the San Francisco Board of Supervisors, City departments, and community providers are committed to eradicating human trafficking and providing supportive services to survivors.

The *Directory of Services for Survivors of Human Trafficking, 2010* is a preliminary step toward a coordinated response to trafficking. By highlighting the work conducted on behalf of survivors throughout the region, future efforts related to prevention, service provisions, and enforcement can encompass and enhance the dedicated work already in place.

II. San Francisco Collaborative Against Human Trafficking

MISSION

San Francisco Collaborative Against Human Trafficking (SFC AHT) is committed to ending human trafficking through collaboration, education, outreach, advocacy, and supporting survivors of human trafficking by taking a zero tolerance stance on exploitation, violence, and human trafficking.

ABOUT SFC AHT

SFC AHT envisions a local and global community that fully comprehends the value of each human life and abhors any practice that denies a person her or his right to live a life free from violence, exploitation, or slavery. To ensure this vision becomes a reality for San Francisco and beyond, SFC AHT is committed to preventing human trafficking, prosecuting traffickers, and protecting survivors of human trafficking by building a strong collaborative of anti-trafficking advocates and experts in San Francisco.

SFC AHT launched in January 2010 with a membership of over 20 agencies representing a broad array of nongovernmental organizations, government agencies, law enforcement agencies, service providers, educators, and community members.

FIND OUT MORE

Currently, SFC AHT is jointly housed by the San Francisco Human Rights Commission and the Department on the Status of Women. Visit the Human Rights Commission website for details about the history of the Collaborative, events, and ways to get involved: <http://www.sf-hrc.org/index.aspx?page=58>.

Organization	San Francisco Collaborative Against Human Trafficking
Contact Name	Laura Marshall, Department on the Status of Women
Phone Number	(415) 252-2578
Email	Laura.Marshall@sfgov.org
Website	http://www.sf-hrc.org/index.aspx?page=58
Mission	San Francisco Collaborative Against Human Trafficking (SFC AHT) is committed to ending human trafficking through collaboration, education, outreach, advocacy, and supporting survivors of human trafficking by taking a zero tolerance stance on exploitation, violence, and human trafficking.
Collaborative Membership	SFC AHT membership includes the Mayor’s Office, the District Attorney’s Office, the Department on the Status of Women, the Human Rights Commission, the Police Department, the Sheriff’s Department, Department of Public Health, Asian Pacific Islander Legal Outreach, The SAGE Project, Asian Women’s Shelter, Freedom House, the Jewish Coalition to End Human Trafficking, the Asian Anti-Trafficking Collaborative, community activists, and others.
Purpose	SFC AHT’s goals include: <ul style="list-style-type: none"> • Public Awareness: Increase the general public’s awareness about human trafficking. • Outreach to Survivors: Through collaboration, broaden the scope of current outreach efforts to inform survivors of trafficking of the resources and services available to them. • Advocate for Policy Change: Create comprehensive, victim-centered policies in San Francisco, California, and the United States • Data Collection: Build the base of information about the true scope and impact of trafficking. • Strengthen Partnerships: Strengthen and develop the partnership between San Francisco’s service providers, law enforcement agencies, policy advocates, and community activists seeking to end human trafficking.

Coalition	Jewish Coalition to End Human Trafficking
Address	2000 Van Ness Avenue, Suite 411 San Francisco, CA 94109
Contact Name Phone Number Email Website	Ann Singer (415) 346-4600 annlsinger@aol.com n/a
Mission	The Jewish Coalition to End Human Trafficking is committed to broadening the community’s understanding of global human trafficking and the scope of the problem, and to working toward its eradication.
Collaborative Membership	<ul style="list-style-type: none"> • National Council of Jewish Women, San Francisco Section • Jewish Family and Children’s Services of San Francisco, the Peninsula, Marin and Sonoma Counties • Jewish Community Relations Council of San Francisco, the Peninsula, Marin, Sonoma, Alameda and Contra Costa Counties • New Israel Fund
Purpose	Established in 2006, the Jewish Coalition has 3 primary areas of work, including: <ul style="list-style-type: none"> • Educating the community about human trafficking abuses at home and abroad through special events and/or talks at synagogues; • Working with and acting as a liaison to social service providers; and, • Supporting legislation to provide better services to victims of human trafficking and stricter penalties against perpetrators of trafficking.

III. Description of the Directory

The *Directory of Services for Survivors of Human Trafficking, 2010* represents an important tool for community members, City departments, criminal justice agencies, community-based service providers, health care practitioners, and mental health providers, offering the means to make accurate and effective referrals to survivors.

The *2010 Directory* focuses on services provided specifically for victims of human trafficking, including, women, girls, men, boys, and transgendered individuals. Local agencies engaging in advocacy, policy reform, and technical assistance have also been included, as have local and regional coalitions against human trafficking.

Although every effort has been made to include as many organizations that provide services to survivors of human trafficking as possible, the *2010 Directory* is in its initial stages, and alterations are expected in future editions.

Please contact the Department on the Status of Women immediately with any modifications, additions, or deletions to the services listed by sending an email to dosw@sfgov.org or by calling (415) 252-2570.

GET IT ONLINE

The *2010 Directory* is also available at:
www.sf-hrc.org
 and
www.sfgov.org/dosw

IV. Quick Reference List of Government Agencies

SAN FRANCISCO		
Building Inspection	558-6088	www.sfgov.org/dbi
Department on the Status of Women	252-2570	www.sfgov.org/dosw
District Attorney’s Office Victim’s Services	553-9044	www.sfdistrictattorney.org
Housing Authority	554-1200	www.sfha.org
Human Rights Commission	252-2500	www.sf-hrc.org
Human Services Agency	557-5000	www.sfhsa.org
Immigrant Rights Commission	554-4789	www.sfgov.org/immigrant
Juvenile Probation	753-7800	www.sfgov.org/juvprobation
Office of Labor Standards Enforcement	554-4849	www.sfgov.org/olse
Police Department	553-1651	www.sfgov.org/police
Public Health	252-2570	www.sfdpd.org
San Francisco Unified School District	241-6000	www.sfusd.edu
Sheriff’s Department	554-7225	www.sfsheriff.com
For Emergencies: Dial 911		
For Information about City Agencies: Dial 311		

VII. Local and Regional Coalitions

Coalition	Asian Anti-Trafficking Collaborative
Address	1121 Mission Street San Francisco, CA 94103
Contact Name	Cindy Liou
Phone Number	(415) 567-6255
Fax Number	(415) 567-6248
Email	cliou@apilegaloutreach.org
Website	www.apilegaloutreach.org
Mission	Providing technical assistance, training, and legal support services to organizations working against trafficking, and comprehensive services to survivors.
Collaborative Membership	<ul style="list-style-type: none"> • Asian Pacific Islander Legal Outreach • Asian Women’s Shelter • Narika
Purpose	<p>The Asian Anti-Trafficking Collaborative (AATC) consists of four leading agencies preventing violence against Asian and Pacific Islander women in the San Francisco Bay Area. AATC combats trafficking in three major ways:</p> <ul style="list-style-type: none"> • Providing multi-lingual, culturally competent legal and social services to trafficking survivors through a client-centered, team based approach; • Supporting and strengthening other anti-trafficking programs by providing training and technical support; • Working to improve access to essential services including emergency housing and children’s services for survivors of human trafficking. <p>AATC can provide technical assistance with:</p> <ul style="list-style-type: none"> • The legal protections available and procedures required; • Immigration issues; • Providing culturally competent services to Asian, South Asian, and Pacific Islander communities; • Training for staff or volunteers; and, • Multi-lingual resource materials.

DIRECTORY OF SERVICES FOR SURVIVORS OF HUMAN TRAFFICKING

Organization	San Francisco SAFE, Inc.
Address	850 Bryant Street, Room 135 San Francisco, CA 94103
Contact Name Phone Number Email Website	Cindy Brandon (415) 553-1984 info@sfsafe.org www.sfsafe.org
Mission	San Francisco SAFE, Inc. aims to provide crime prevention education and public safety services to everyone in San Francisco. Services include neighborhood and business watch organizing, personal safety trainings for residents and businesses, residential and business security surveys, and other community policing and organizing activities.
Hours	Monday - Friday, 9:00 am - 5:00 pm
Advocacy Activities	Resources and referrals for the community

“It is estimated that by 2010, human trafficking will be the number one crime worldwide, ahead of arms trade and drug trafficking.”

- University of Granada

STATE AND FEDERAL AGENCIES

Administration for Children and Families - San Francisco Regional Office
90 7th Street, 9th Floor, San Francisco, CA 94103
(415) 437-8400
www.acf.hhs.gov/programs/region9

Federal Bureau of Investigation - Victim Services
450 Golden Gate Avenue, 13th Floor, San Francisco, CA 94102
(415) 553-7400
<http://sanfrancisco.fbi.gov>

Social Security Office
560 Kearny Street, San Francisco, CA 94103
(800) 772-1213
www.ssa.gov

U.S. Attorney’s Office
450 Golden Gate Avenue, 11th Floor, San Francisco, CA 94102
(415) 436-7200
www.usdoj.gov/usao/can/index.html

U.S. Department of Labor - Employment Standards Administration
71 Stevenson Street, San Francisco, CA 94103
(415) 625-7700
www.dol.gov/esa

U.S. Immigration and Customs Enforcement
P.O. Box 26449, San Francisco, CA 94126
(415) 705-4604
www.ice.gov

Organization	Not For Sale
Address	P.O. Box 371035 Montara, CA 94037
Contact Name Phone Number Email Website	Kilian Moote (415) 422-6660 info@notforsalecampaign.org www.notforsalecampaign.org
Mission	The Not For Sale equips and mobilizes smart activists to deploy innovative solutions to re-abolish slavery in their own backyards and across the globe.
Hours	Monday - Friday, 8:00 am - 6:00 pm
Advocacy Activities	<ul style="list-style-type: none"> • Nationally, Not For Sale provides support to 30 regional operations by informing them on the issue of human trafficking, and helping them to shape local policy directives • Not For Sale connects organizations to service providers and taskforces working on the issue of human trafficking, in their geographic areas • Not For Sale staff travel the country providing informative presentations and encourage attendees to connect with the issue in their own geographic area • Not For Sale is operating an accredited program through which attendees are educated on the issue of human trafficking before returning to their own regions to help investigate, uncover, and map human trafficking

Organization	National Council of Jewish Women
Address	2000 Van Ness Avenue, Suite 411 San Francisco, CA 94109
Contact Name Phone Number Email Website	Ann Singer (415) 346-4600 annlsinger@aol.com www.ncjw.org
Mission	The National Council of Jewish Women (NCJW) is a volunteer organization, inspired by Jewish values, that works through a program of research, education, advocacy, and community service to improve the quality of life for women, children, and families, and strives to ensure individual rights and freedoms for all. NCJW is one of the co-founders of the Jewish Coalition to End Human Trafficking, and advocates on a state and federal level for improved legislation regarding human trafficking.
Hours	Monday - Friday, 9:00 am - 5:00 pm
Advocacy Activities	NCJW collaborates with local service providers who work with human trafficking victims, and hosts forums to educate the public on the issue of human trafficking.

V. Alphabetical List of Service Providers

Organization	Asian Pacific Islander Legal Outreach
Address	1121 Mission Street San Francisco, CA 94103
Name Phone Number Fax Number Email Website	Cindy Liou (415) 567-6255 (415) 567-6248 cliou@apilegaloutreach.org www.apilegaloutreach.org
Mission	Asian Pacific Islander Legal Outreach (formerly Nihonmachi Legal Outreach), is a community-based, social justice organization serving the Asian and Pacific Islander (API) communities of the greater Bay Area. Founded in 1975, APILO's mission is to promote culturally and linguistically appropriate services for the most marginalized segments of the API community. APILO's work is currently focused on the areas of domestic violence, violence against women, immigration and immigrant rights, senior law and elder abuse, human trafficking, public benefits, and social justice issues. With a staff of 20 in offices in San Francisco and Oakland, APILO provides legal, social, and educational services in more than a dozen languages and dialects.
Clients Served	All ages and genders
Languages Spoken	Cantonese, Chiu-Chow, Fukinese, Hindi, Ilocano, Japanese, Korean, Lao, Mandarin, Spanish, Tagalog, Taiwanese, Urdu, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Case management • Civil litigation to pursue damages against traffickers • Housing referrals • Legal services • Translation/language support

Technical and Educational Support Provided	<p>APILO provides technical assistance, training upon request, and presentations on the following trafficking-related topics:</p> <ul style="list-style-type: none"> • Multidisciplinary team case management and service provision models for trafficking survivors • Best practices in trafficking representation and service provision • Collaboration between community- based organizations, non-government organizations, and law enforcement agencies • Understanding the immigration, criminal, civil, and legal relief available to trafficking survivors • How to identify victims of human trafficking • How to serve victims of human trafficking in culturally competent ways
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Organization	Jewish Community Relations Council of San Francisco, the Peninsula, Marin, Sonoma, Alameda, and Contra Costa Counties
Address	121 Steuart Street, Suite 301 San Francisco, CA 94105
Contact Name Phone Number Email Website	Jessica Trubowitch (415) 957-1551 x 109 jtrubowitch@jcrc.org www.jcrc.org
Mission	Jewish Community Relations Council (JCRC) envisions a more just society by sustaining a strong and vibrant Jewish community in the United States and in Israel, and by enhancing that strength through collaboration with other communities. JCRC’s mission is to educate and advocate on issues of vital importance to the organized Jewish community based on consensus, civility, and an expanded commitment to living Jewish values of social justice.
Hours	Monday - Friday, 9:00 am - 5:00 pm
Advocacy Activities	<p>JCRC activities include:</p> <ul style="list-style-type: none"> • Serving as an active member of the Jewish Coalition to End Human Trafficking; • Advocating on issues of concern to the Jewish community at the local, state, and federal levels of government, including: human trafficking, immigration, civil rights, human rights, poverty, anti-Semitism, and US-Israel relations; and, • Working in interfaith and inter-ethnic coalitions to advance a common cause.

“I am committed to working with the community and law enforcement at all levels to address the issue of human trafficking in all its forms.”

-Mayor Gavin Newsom

Organization	Human Rights Commission
Address	25 Van Ness Avenue, Suite 800 San Francisco, CA 94102
Contact Name Phone Number Email Website	Linda Janourova (415) 252-3208 Linda.Janourova@sfgov.org www.sf-hrc.org
Mission	The Human Rights Commission works to provide leadership and advocacy to secure, protect and promote human rights for all people.
Hours	Monday - Friday, 8:00 am - 5:00 pm
Advocacy Activities	The HRC serves as a founding member and provides staffing and resources for the initiatives of the San Francisco Collaborative Against Human Trafficking. Moreover, the HRC supports the coordination of Citywide strategies to educate and intervene in human trafficking.

Organization	Asian Women's Shelter
Address	3543 18 th Street, #19 San Francisco, CA 94110
Contact Name Phone Number Fax Number Email Website	Hediana Utarti (415) 751-7110 ext. 301 (415) 751-0806 hediana@sfaws.org www.sfaws.org
Mission	The mission of the Asian Women's Shelter (AWS) is to eliminate domestic violence by promoting the social, economic, and political self-determination of women. AWS is committed to every person's right to live in a violence-free home. Specifically, AWS addresses the cultural and linguistic needs of immigrant, refugee, and U.S.-born Asian women and their children. AWS's mission is reflected in the agency's broad services, which integrate culturally knowledgeable and language-accessible shelter services, educational programs, and community-based initiatives and advocacy.
Clients Served	Girls, 17 and younger Women, 18 and older
Languages Spoken	Arabic, Cantonese, English, French, German, Hebrew, Japanese, Korean, Mandarin, Portuguese, Russian, Spanish, Tagalog, Thai, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 5:00 pm 24-hour crisis hotline: (877) 751-0880
Fees	None

In the U.S., 27% of trafficking victims are under age 18, and nearly 2/3 are under age 24.

Over half of the reported trafficking victims in 2007-2008 were U.S. citizens.

*-Bureau of Justice Statistics,
U.S. Department of Justice*

Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services • Advocacy* • Case management • Housing referrals • Translation/language support • Shelter/transitional housing <p><i>*AWS is part of the AATC (Asian Anti-Trafficking Collaborative) which includes Cameron House, Asian Pacific Islander Legal Outreach, Narika, and AWS. AATC provides legal services, shelter, case management and case coordination, advocacy, accompaniment, support groups, referrals, and networking with other services such as health, counseling, job training, and transitional housing.</i></p>
Technical and Educational Support	<p>AWS provides the following technical and educational support:</p> <ul style="list-style-type: none"> • Training and sharing basic information with other service providers on trafficking, including definitions of trafficking, trends, legal remedies, case work, and shelter services • Training on how to create and maintain collaborations with organizations

DIRECTORY OF SERVICES FOR SURVIVORS OF HUMAN TRAFFICKING

VI. Alphabetical List of Advocacy Agencies

The following agencies do not conduct direct services with victims of trafficking, but engage in advocacy activities, such as policy reform, legislative monitoring and action, community training, and more.

Organization	Department on the Status of Women
Address	25 Van Ness Avenue, Suite 130 San Francisco, CA 94102
Contact Name Phone Number Fax Number Email Website	Laura Marshall (415) 252-2578 (415) 252-2575 Laura.Marshall@sfgov.org www.sfgov.org/dosw
Mission	The Department on the Status of Women aims to ensure the equitable treatment and foster the advancement of women and girls throughout San Francisco through policies, legislation, and programs, both within City and County government and in the private sector, that focus on populations in need.
Hours	Monday - Friday, 8:00 am - 5:00 pm
Advocacy Activities	The Department supports the coordination of Citywide strategies to prevent and intervene in human trafficking, including the funding of community-based prevention and education services, and serving as a founding member and providing staffing for the initiatives of the San Francisco Collaborative Against Human Trafficking.

Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services* • Advocacy • Counseling/therapy • Education (basic literacy, ESL, computer and job skills training) • Employment Assistance • Health and wellness training • Translation/language support • Shelter/transitional housing <p>SDS Hope House accommodates 4 adult women and is supported by permanent staff and resources provided by agencies from the California Central Coast Coalition to Stop Enslavement (CA-CCC-SE).</p>
Technical and Educational Support	<p>Members of SAVE (Salvatorian Advocacy for Victims of Exploitation) are available for presentations on aspects of human trafficking, and produce “Stop Trafficking,” a free monthly electronic newsletter that provides education about human trafficking issues. SAVE members coordinate the CA-CCC-SE, representing Santa Cruz, Monterey, and San Benito counties. Visit www.stopenslavement.org/index2.html for more details.</p>

Organization	BAYSWAN
Address	PO Box 210256 San Francisco, CA 94121
Contact Name	Carol Leigh
Phone Number	(415) 751-1659
Fax Number	n/a
Email	info@bayswan.org
Website	www.bayswan.org
Mission	<p>BAYSWAN (Bay Area Sex Worker Advocacy Network) advocates for the rights of sex workers, providing referrals and support. Specifically, BAYSWAN networks with human rights activists to address the violations of rights of sex workers, victims of trafficking, and others who seek support in interactions with authorities in the context of anti-trafficking investigations, enforcement, Immigration and Customs Enforcement raids, and deportations. BAYSWAN also addresses labor violations in the context of commercial sex and supports human, civil, and labor rights for sex workers and migrant workers. In conjunction with BAYSWAN, the Trafficking Policy Research Project collects and presents research and commentary regarding the effects of the United States’ and international trafficking laws and policies. The Project provides an outline of alternative analyses and strategies for the global problems of trafficking and forced labor, prioritizing welfare of sex workers in the context of migrant labor.</p>
Clients Served	<p>Women, 18 and older Men, 18 and older Transgendered adults</p>
Languages Spoken	<p>English <i>*Translation available on a case-by-case basis by request</i></p>
Service Hours	Monday - Friday, 10:00 am - 6:00 pm for telephone appointments
Fees	There are no fees for clients, but fees do vary for technical assistance/training
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Legal services referrals

Organization	Because Justice Matters
Address	357 Ellis Street San Francisco, CA 94102
Contact Name	Rachael Banar
Phone Number	(415) 885-6543
Fax Number	n/a
Email	rachael@becausejusticematters.org
Website	www.becausejusticematters.org
Mission	Because Justice Matters works to end injustice by taking a stand against modern-day slavery, domestic violence, discrimination against immigrants, and economic inequality. Because Justice Matters operates a drop-in center for women who are victims of sexual exploitation, providing resources and support.
Clients Served	Women, 18 and older
Languages Spoken	English
Service Hours	Monday-Friday, 9:00 am - 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Social service and educational referrals
Technical and Educational Support	Because Justice Matters provides education and resources, particularly for the faith community, about human trafficking and domestic violence.

Organization	SDS Hope House Inc.
Address	P.O. Box 568 Watsonville, CA 95077
Contact Name	Sheila Novak and/or Jean Schafer
Phone Number	(831) 724-9678
Fax Number	n/a
Email	HopeHouseCA@aol.com
Website	www.stopenslavement.org/CA-CCC-SE/hopehouse.html
Mission	SDS Hope House Inc., a 501(c)3 located in a confidential location in Santa Cruz County, offers a home-like atmosphere to women transitioning out of emergency housing after leaving situations of enslavement and oppression. It is especially suited for women who need to leave the San Francisco area for safety or by preference. The focus for residents at SDS Hope House shifts from the immediacy of staying safe to building self-esteem and personal growth. Women may stay up to 24 months or until they obtain self-supporting employment.
Clients Served	Women, 18 and older <i>*Referred by service agency. Hope House may, at times, serve emergency clients through referrals from agencies with which it collaborates. All residents must be drug and alcohol free. Hope House does not accommodate children.</i>
Languages Spoken	English* <i>*Assistance to non-English speakers is provided through agency collaboration or by telephone interpretation services.</i>
Service Hours	Monday - Friday, 9:00 am - 5:00 pm 24-hour crisis hotline: (831) 726-6518
Fees	Only employed residents are asked to contribute rent payment on a sliding scale.

Organization	San Francisco Mental Health Clients' Rights Advocates
Address	1095 Market Street, #618 San Francisco, CA 94103
Contact Name Phone Number Fax Number Email	Sheryl Abbeduto (415) 552-8100 n/a sheryla@sonic.net
Mission	San Francisco Mental Health Clients' Rights Advocates has a commitment to empowering clients through the exercise of their civil rights. Advocates respond to mental health clients' complaints at in-patient psychiatric units, day treatment centers, residential treatment facilities, board and care facilities, SRO hotels, and community-based mental health clinics. Staff members make hospital visits and conduct interviews to ensure clients' needs are addressed.
Clients Served	All ages and genders
Languages Spoken	English and Spanish* <i>*For languages not spoken, staff will use telephone interpretation services</i>
Service Hours	Monday - Friday, 9:00 am - 5:00 pm 24-hour crisis hotline: (415) 552-8100* <i>*Clients can call any time to leave a message. Advocates check voicemails frequently and respond within 24 hours</i>
Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services • Advocacy • Case management • Counseling/therapy • Healthcare • Housing referrals • Shelter/transitional housing* • Translation/language support <i>*SF Mental Health Clients' Rights Advocates refers individuals to shelter and housing services through CBHS or community clinics that clients may be eligible for when they are discharged from the hospital</i>

Organization	Catholic Charities, CYO
Address	180 Howard Street San Francisco, CA 94105
Contact Name Phone Number Fax Number Email Website	Irina Goldenshteyn (415) 972-1309 n/a igoldenshteyn@cccyo.org www.cccyo.org
Mission	Through Catholic Charities' leadership, reputation, advocacy, and commitment, the organization guides clients toward increased civic participation and control of their lives and futures.
Clients Served	Women, 18 and older Men, 18 and older
Languages Spoken	Cantonese, English, Mandarin, Russian, Spanish, Thai, Ukrainian, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 5:00 pm
Fees	There are no fees for clients, but fees do vary for technical assistance/training
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Career counseling • Case management • Translation/language support* <i>*For individuals with limited English proficiency, Catholic Charities has VIP classes, an immersion program for learning English provided through collaboration with the City's Human Services Agency and City College of San Francisco.</i>

Organization	Center for Gender and Refugee Studies
Address	200 McAllister Street San Francisco, CA 94102
Contact Name	Lisa Frydman
Phone Number	(415) 565-4877
Fax Number	(415) 581-8824
Email	frydmanl@uchastings.edu
Website	www.cgrs.uchastings.edu
Mission	The Center for Gender & Refugee Studies (CGRS) is the nation's leading organization supporting women asylum-seekers fleeing gender related harm, at both the practice and policy levels. CGRS works to impact the development of law and policy to protect women fleeing gender-based violence. CGRS aims to positively impact decisions in individual women's cases, while influencing the overall development of the law nationally and internationally.
Clients Served	Women, 18 and older
Languages Spoken	English, Spanish
Service Hours	Monday - Friday, 9:00 am-5:00 pm
Fees	None
Services for Trafficking Survivors	Advocacy
Technical and Educational Support	<ul style="list-style-type: none"> • CGRS provides free technical assistance, training, and resources to attorneys and non-governmental organizations that represent women asylum seekers, including victims of human trafficking who seek asylum on that basis • CGRS monitors decisions to track trends (such as denials of asylum to victims of trafficking) to inform its advocacy work • CGRS shapes gender asylum law through appellate advocacy, and works with local and national partners to influence the development of national policy • CGRS engages in broad public education through its media work

Technical and Educational Support	<p>SAGE provides the following technical and educational support:</p> <ul style="list-style-type: none"> • Training and support for health care providers, law enforcement, domestic violence shelters, and rape crisis centers • Training for businesses and communities through a program called Anti-Trafficking Street Outreach • Volunteer anti-trafficking interpreter training, volunteer first responder training, education/training to students, the faith-based community, other social service agencies, and the general public
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“A central component underlying human trafficking is an attitude that demeans women and children, leading to the disproportionate abuse by traffickers of these population groups. The U.S. Department of State estimates that approximately 80 percent of victims trafficked from other countries are women and girls and up to 50 percent are minors. Clearly, gender inequality plays a major role in human trafficking.”

*Human Trafficking in California, 2007
- California Alliance to Combat Trafficking and Slavery Task Force*

Organization	SAGE Project, Inc.
Address	1275 Mission Street San Francisco, CA 94103
Contact Name Phone Number Fax Number Email Website	Francine Braae (415) 358-2723 (415) 358-2729 francineb@sagesf.org www.sagesf.org
Mission	The mission of the SAGE (Standing Against Global Exploitation) Project is to improve the lives of individuals victimized by or at risk for commercial sexual exploitation, trafficking, violence, and prostitution through peer-led trauma recovery services, substance abuse treatment, vocational training, housing assistance, and legal advocacy. SAGE helps trafficked and commercially sexually exploited women, men, transgendered individuals, and youth reclaim and reconstruct their lives, and advocates for resources and public policies to assist individuals coerced, forced, and beaten into prostitution and/or forced labor.
Clients Served	All ages and genders
Languages Spoken	Arabic, Cantonese, English, French, German, Hebrew, Japanese, Korean, Mandarin, Portuguese, Russian, Spanish, Tagalog, Thai, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 5:00 pm 24-hour crisis hotline: (877) 336-SAGE (7243)
Fees	There are no fees for clients, but fees do vary for technical assistance/training
Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services* • Advocacy • Case management • Counseling/therapy • Healthcare • Housing referrals • Translation/language support <p><i>*SAGE does not operate an in-house shelter, but can offer support in locating shelter or emergency hotels for clients or potential clients through the 24-hour hotline</i></p>

Organization	Donaldina Cameron House
Address	920 Sacramento Street San Francisco, CA 94108
Contact Name Phone Number Fax Number Email Website	Yulanda Kwong (415) 781-0401 (415) 781-0605 yulanda@cameronhouse.org www.cameronhouse.org
Mission	Donaldina Cameron House is a Chinatown multi-service agency serving Asian communities in the San Francisco Bay Area. Motivated by a Christian commitment to promote healthy communities, Cameron House has served individuals, immigrant families, and youth since 1874 by creating a safe and nurturing environment, providing counseling, peer group support, crisis intervention, and enabling active involvement in the community through leadership development, education, and advocacy.
Clients Served	All ages and genders
Languages Spoken	Cantonese, English, Mandarin, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Case management • Counseling/therapy • Housing referrals • Job placement • Legal service referrals
Technical and Educational Support	Cameron House offers presentations and trainings to other organizations that want to learn more about human trafficking, especially about possible indicators for identifying a trafficked victim, social service benefits that are available to these survivors and resources for agencies or individuals if they suspect a person has been trafficked.

Organization	Freedom House
Address	P.O. Box 636 Los Altos, CA 94023
Contact Name	Jaida Im
Phone Number	408-309-4588
Fax Number	n/a
Email	Jaidaim@yahoo.com
Website	www.freedom-house.us.com
Mission	The goal of Freedom House is to offer up to 18 months of transitional housing and after care for victims of slavery and human trafficking. After care will include a safe and honoring living space, food and clothing, life skills and job training, support to legal assistance, physical and mental health care assistance and coaching to transition to independence.
Clients Served	Women, 18 and older
Languages Spoken	Arabic, Burmese, Cantonese, English, Hmong, Japanese, Korean, Mandarin, Russian, Spanish, Tagalog, Thai, Vietnamese <i>*Freedom House will partner with the Multi-Lingual Access Model for translation support.</i>
Service Hours	The House is slated to open during the summer of 2010. It will be a 24-hour transitional housing facility.
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Career Counseling • Case Management • Counseling/therapy • Shelter/transitional housing • Translation/language support • Spiritual healing

Organization	The Riley Center
Address	3543 18 th Street, #4 San Francisco, CA 94110
Contact Name	Mari Alaniz
Phone Number	(415) 255-2894
Fax Number	n/a
Email	mari@rileycenter.org
Website	www.rileycenter.org
Mission	The Riley Center, a program of the St. Vincent de Paul Society of San Francisco, seeks to end violence against women and children by empowering women and children affected by domestic violence, providing culturally sensitive and supportive services to survivors, and educating the community about domestic violence.
Clients Served	Girls, 17 and younger Women, 18 and older Boys, 17 and younger
Languages Spoken	Cantonese, English, Mandarin, and Spanish* <i>*Any other language needs are provided using translators. The Riley Center uses telephone interpretation, and can hire translators for oral and written translation and interpretation.</i>
Service Hours	Monday - Friday, 9:00 am - 5:00 pm 24-hour crisis hotline: (415) 255-0165
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services • Advocacy • Case management • Career counseling • Child care services/support • Counseling/therapy • Healthcare referrals • Housing referrals • Legal support referrals • Shelter/transitional housing • Translation/language support

Organization	Refugee Medical Clinic
Address	995 Potrero Avenue San Francisco, CA 94110
Contact Name Phone Number Fax Number Email	Hali Hammer, MD (415) 206-5789 n/a HHammer@fcm.ucsf.edu
Mission	The Family Health Center (FHC), including the Refugee Medical Clinic (RMC), provides comprehensive, multidisciplinary health care services to patients along a continuum of care which includes health promotion, disease prevention, urgent care, ambulatory care services, and specialty clinics. RMC's approach incorporates patient education, counseling, and the selective use of diagnostic, screening and therapeutic services directed toward health maintenance and early diagnosis and treatment of illness. The FHC also provides a full scope of primary care services for children, adolescents, adults, elderly, and homebound patients. RMC, in collaboration with Newcomers Health Program (see page 13), provides services to refugees, asylees, victims of trafficking and other underserved immigrant communities, including comprehensive health assessments and social service referrals.
Clients Served	All ages and genders
Languages Spoken	Arabic, Burmese, Cantonese, English, French, German, Hebrew, Hmong, Japanese, Korean, Mandarin, Portuguese, Russian, Slovak, Spanish, Tagalog, Thai, and Vietnamese* <i>*All other languages provided by in-person, telephone, and video monitoring translation</i>
Service Hours	Monday - Friday, 8:00 am - 5:00 pm Evening Hours: Monday - Thursday, 8:00 pm - 9:00 pm
Fees	Health services are covered through Medi-Cal, Medicare, or Healthy SF, depending on patient eligibility. Clients may have to make a co-payment, depending on eligibility.
Services for Trafficking Survivors	<ul style="list-style-type: none"> • 24-hour emergency services* • Healthcare <i>*Through SF General Hospital Emergency Department and telephone advice through FHC</i>

Organization	Gum Moon Residence Hall
Address	940 Washington Street San Francisco, CA 94108
Contact Name Phone Number Fax Number Email Website	Gloria Tan (415) 421-8827 n/a gummoon@yahoo.com www.gbgm-umc.org/awrc
Mission	Gum Moon Residence Hall and its community outreach agency, the Asian Women's Resource Center, are projects of United Methodist Church, established to address the unmet needs of Asian immigrants, women, and children in geographic and social transition. Gum Moon empowers these individuals, fostering stability, self-reliance, self-determination, and full access to opportunity. Gum Moon strives to provide a safe sanctuary to live in and programs that develop life skills.
Clients Served	Women, 18 and older
Languages Spoken	Cantonese, English, Mandarin, and Vietnamese
Service Hours	Monday - Friday, 9:00 am - 6:00 pm
Fees	For transitional housing, rent ranges from \$360 to \$470
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Case management • Housing referrals • Pre-employment support and training • Shelter/transitional housing • Translation/language support* <i>*Gum Moon Provides ESL classes and bilingual support</i>
Technical and Educational Support	Gum Moon provides workshops and presentations to churches and community groups

Organization	Jewish Family and Children's Services of San Francisco, the Peninsula, Marin, and Sonoma
Address	2150 Post Street San Francisco, CA 941
Contact Name Phone Number Fax Number Email Website	n/a (415) 449-1200 (415) 449-3839 info@jfcs.org www.jfcs.org
Mission	Jewish Family and Children's Services (JFCS) exists to provide professional and volunteer services for the purposes of developing, restoring, and maintaining the competency of families and individuals of all ages.
Clients Served	All ages and genders
Languages Spoken	English, French, Hebrew, Polish, and Russian
Service Hours	Monday – Friday, 9:00 am – 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Case Management • Immigration and Legal Advocacy* <i>*JFCS provides legal services, such as VAWA visa application support, and case management to women who have undergone domestic violence and have brought to the US under false pretenses (by U.S. citizen spouses).</i>
Technical and Educational Support	Jewish Family and Children's Services, has been actively involved in fighting the heinous problem of human trafficking for many years. In 2005, JFCS appeared on a panel on Anti Human Trafficking at the World Affairs Council. Since that time, JFCS was one of the co founders of the Jewish Coalition Against Human Trafficking, which has evolved to become part of SFC AHT. JFCS co-sponsored an education day featuring speakers on human trafficking and holds meetings with guest speakers.

Organization	Newcomers Health Program, Department of Public Health
Address	1490 Mason Street, #107 San Francisco, CA 94133
Contact Name Phone Number Fax Number Email Website	Patricia Erwin (415) 364-7651 n/a patricia.erwin@sfdph.org http://www.sfdph.org/dph/comupg/oprograms/CHPP/Newcomers/default.asp
Mission	Newcomers Health Program's (NHP's) mission is to promote the health and well-being of refugees, asylees, victims of trafficking, and immigrants throughout San Francisco. NHP staff have expertise in working with refugees and others who have undergone traumatic experiences. NHP collaborates with the Refugee Medical Clinic (RMC) of the Family Health Center at San Francisco General Hospital to provide culturally appropriate health care services for victims of trafficking. NHP staff provides interpretation, referrals for mental health and social services, and linkages to additional programs and services.
Clients Served	All ages and genders
Languages Spoken	Cantonese, English, Hindi, Mandarin, Nepali, Russian, and Spanish* <i>*Other languages available through telephone or remote video monitor interpretation</i>
Service Hours	Monday - Friday, 8:30 am - 4:30 pm
Fees	There are no fees for NHP services
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Healthcare • Legal services referrals • Mental health referrals • Social service and educational referrals • Translation/language support
Technical and Educational Support	<ul style="list-style-type: none"> • NHP conducts in-house trainings for staff and collaborators in working with victims of trafficking • NHP provides general information on the range of services available through T-Visas

Organization	MISSEY
Address	Alameda County Family Justice Center 470 27th Street Oakland, California 94612
Contact Name Phone Number Fax Number Email Website	Nola Brantley 510-267-8840 510-267-8849 info@misssey.org www.misssey.org
Mission	MISSEY (Motivating, Inspiring, Supporting and Serving Sexually Exploited Youth) was created to respond to the specialized and complex needs of sexually exploited children through advocacy, specialized treatment and recovery services, professional training and data reporting. MISSEY understands that the sexual exploitation of children is child abuse. MISSEY is committed to the idea that sexually exploited children need specialized services that focus on victimization and recovery and redirection toward empowerment and safety.
Clients Served	Girls, 17 and younger Boys, 17 and younger
Languages Spoken	English
Service Hours	Monday - Friday, 9:00 am – 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Intensive case management • Court advocacy • Safe Place Alternative (SPA) drop-in center
Technical and Educational Support	<ul style="list-style-type: none"> • Professional & community trainings • Comprehensive data reporting and • Local, state, and national prevention education and awareness campaigns

Organization	La Raza Centro Legal
Address	474 Valencia Street , Suite 295 San Francisco, CA 94103
Contact Name Phone Number Fax Number Email Website	Avantika Rao 4155753500 n/a avantika@lrcl.org www.lrcl.org
Mission	Empowering low-income Latino residents of Bay Area.
Clients Served	All ages and genders
Languages Spoken	English, Hindi/Urdu, and Spanish
Service Hours	Monday – Friday, 10:00 am – 12:00 pm, 1:00 pm – 4:00 pm
Fees	Sliding scale depending on source of funds and/or income
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Legal services • Translation/language support

It is time for our perception of human trafficking to evolve. This is modern day slavery and it is an issue of women's rights as well as human rights. We must do everything possible at the local, state, national and international level to stop human trafficking.

- District Attorney Kamala D. Harris

Organization	Lawyers' Committee for Civil Rights of the San Francisco Bay Area
Address	131 Steuart Street, Suite 400 San Francisco, CA 94105
Contact Name Phone Number Fax Number Email Website	Michael Kaufman (415) 543-9444 n/a mkaufman@lccr.com www.lccr.com
Mission	The Lawyers' Committee for Civil Rights champions the legal rights of people of color, poor people, immigrants, and refugees, with a special commitment to African-Americans. The Committee is affiliated with the national Lawyers' Committee for Civil Rights Under Law, begun in 1963 at the request of President John F. Kennedy. Leading members of the San Francisco Bar established the San Francisco office in 1968--shortly after the assassination of Dr. Martin Luther King, Jr.--to advance civil rights. Towards this end, the Lawyers' Committee staff--with the assistance of hundreds of pro bono attorneys--provides free legal assistance and representation to individuals on civil legal matters. In addition, the Lawyers' Committee handles policy impact cases that focus on important civil rights issues.
Clients Served	All ages and genders
Languages Spoken	Arabic, Cantonese, English, Mandarin, Spanish, and Tagalog
Service Hours	Monday – Friday, 9:00 am – 5:00 pm
Fees	None
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Legal Services <p>Lawyers' Committee specializes in providing legal representation to victims of human trafficking in civil cases.</p>

Organization	The Mary Elizabeth Inn
Address	1040 Bush Street San Francisco, CA 94109
Contact Name Phone Number Fax Number Email Website	Amanda Heier (415) 673-6768 n/a aheier@meinn.org www.meinn.org
Mission	It is the mission of the Mary Elizabeth Inn to end the cycle of poverty and homelessness for women in the Bay Area by providing low-income housing and support services. It is the vision of the Mary Elizabeth Inn to support the most vulnerable women in San Francisco by providing the housing, support and resources necessary for women to attain financial and emotional stability. Women served at the Mary Elizabeth Inn include those who are homeless, women with a history of substance abuse, women with disabilities, and victims of domestic violence.
Clients Served	Women, 18 and older
Languages Spoken	Cantonese, English, Mandarin, and Tagalog* <i>*Mary Elizabeth Inn has documents translated into the prevailing languages of its community and uses phone translation as needed.</i>
Service Hours	Seven days a week, 24-hours
Fees	Rent for women is \$278 per month
Services for Trafficking Survivors	<ul style="list-style-type: none"> • Advocacy • Case management • Counseling/therapy • Housing referrals • Permanent supportive housing • Shelter/transitional housing